



Revision: 0	QUALITY POLICY
Date: 04/03/2025	

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0. Revision

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2. QUALITY POLICY

GLOBUS S.r.l. acknowledges the importance of fully satisfying its Customers and Interested Parties as a key factor in consolidating and expanding its presence in the market. To achieve this goal, Top Management considers it essential to evolve toward a process-based management system, structured according to Quality principles, by pursuing the following strategic objectives:

- continuous improvement of business processes, to maximize efficiency and effectiveness while meeting contractual requirements and ensuring the quality of products and services provided;
- ability to respond to the expectations of Customers and Interested Parties, by identifying needs from a technical and technological standpoint and ensuring that deliverables conform to specified requirements and applicable mandatory regulations;
- active involvement and empowerment of internal personnel, in relation to their responsibilities, in the implementation of the Quality Policy and its objectives — a fundamental requirement for enhancing the Organization's ability to create and deliver value.

Top Management is therefore committed to maintaining an active and effective Quality Management System, in accordance with ISO 9001:2015, based on the following fundamental principles:

- **Flexibility**, to adequately respond to market dynamics and changing conditions;
- **Effective interaction** among corporate functions, suppliers and partners, serving the goal of continuous improvement;
- **Education and training** of human resources, to orient culture, professionalism, attitudes, and actions toward technological and organizational leadership;
- **Commitment to improvement**, essential for the Organization to sustain current performance levels, respond to changes in internal and external conditions and create new opportunities. The ongoing improvement of overall quality performance is a permanent objective, in line with context analysis, risks, and opportunities;
- **Process-based approach**, managed through the PDCA (Plan, Do, Check, Act) model, with standardized, interconnected, and revised processes (when necessary), to achieve consistent and predictable results with greater efficiency and effectiveness;
- **Continuous innovation** of business processes, products, and technologies aimed at enhancing value;
- **Periodic re-evaluation** of the Quality Policy, system compliance, and achievement of objectives, carried out during Management Review;
- **Stakeholder relationship management**, by improving the tools and methods used, in support of the Organization's sustainable success and consolidation;
- **Commitment to comply with all applicable legal requirements** and other mandatory obligations, particularly those concerning environmental aspects and occupational health and safety risks.

The effective implementation of these principles is ensured in a planned and systematic manner through the direct assumption of responsibility by GLOBUS Management.

Torino, 04/03/2025

The Management